CENTRAL REGION

2023-2025 ACTION PLAN

OUR VISION

Safe Communities… A Secure Ontario

OUR MISSION

To serve our province by protecting its citizens, upholding the law and preserving public safety.

OUR VALUES

Serving with **PRIDE, PROFESSIONALISM & HONOUR**

Interacting with **RESPECT, COMPASSION & FAIRNESS**

Leading with **INTEGRITY, HONESTY & COURAGE**

Always doing the right things for the right reasons

CENTRAL REGION HEADQUARTERS RHQ Action Plan
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Message from the Central Region Commander

“The Ontario Provincial Police (OPP) continues to have a clear path forward with the implementation of the 2023-2025 Strategic Plan. As an extension of, and building upon, the 2020-2022 Strategic Plan, we remain focused on and committed to our three strategic priorities, specifically our people, our work, and our communities. The plan will continue to guide our organization’s priorities, strategies, initiatives and the requirements expected with the enactment of the regulations associated to the new Community Safety and Policing Act (CSPA),” OPP Commissioner Thomas Carrique.

It is with great pride that I present the 2023-2025 Action Plan for Central Region of the Ontario Provincial Police (OPP). This Action Plan contains a comprehensive roadmap that outlines our strategic objectives, initiatives, and measurable outcomes. Our priorities are woven throughout, reflecting our commitment to our people, our work, and our communities.

Our aim is to make Central Region the place to be—whether it’s where you work, live or play. We are dedicated to creating a safe, inclusive, and thriving environment that fosters wellbeing and a sense of belonging for everyone by strengthening our partnerships and engaging in meaningful collaboration.

As our communities grow, we are prepared to adapt and pivot quickly to meet developing needs and potential challenges. Over the past years, we have witnessed the impacts of social unrest, and the COVID-19 pandemic, which have strengthened our resolve to learn, innovate and continuously improve our practices to meet the ever-evolving needs of our communities.

As the Commander of Central Region, I have the privilege of leading a dedicated and passionate team. We are committed to supporting the resiliency, physical and mental health, and overall wellbeing of our dedicated uniform, civilian and volunteer members. By prioritizing member engagement and fostering a culture of collaboration, we empower our personnel to excel in their roles and deliver exceptional frontline service.

We have identified key areas, such as staffing and deployment, investigations, and frontline operations as critical elements to enhance our capabilities. Through evidence-based decision making, we are streamlining our processes and resources, ensuring that we are utilizing our personnel and assets effectively to maximize our impact in the communities we serve.

Through proactive community engagement, victim-centered programs and services, and collaboration with justice, law enforcement, and social sectors, we aim to address community needs comprehensively to build strong, resilient, and safe communities.

Chief Superintendent Karl Thomas
Regional Commander, Central Region
Ontario Provincial Police

Our Region

Within its boundaries of approximately 29,790 square kilometres, which encompass 24,510 square kilometres of land and 5,280 square kilometres of water, Central Region provides professional policing services through 13 community detachments. The Central Region extends from the District of Muskoka in the north to Lake Ontario in the south; from Dufferin County in the west to Northumberland County in the east. Central Region includes 1,874 kilometres of King's Highway as well as 22,188 kilometres of secondary roads. Central Region is responsible to provide policing services to a population of approximately 523,000 people however the population fluctuates and swells throughout the year as Central Region is a vacation destination for the Greater Toronto Area (GTA).

The overall population continues to grow in Central Region especially in areas including, but not limited to, Orillia, Collingwood, Wasaga Beach, Peterborough, and Northumberland. During the summer months, cottagers and summer seekers attend favourite destinations in Haliburton Highlands and Kawartha Lakes to the east, the Muskoka area in the north, and the largest freshwater beach in the world, Wasaga Beach, in the west. There are many social events such as the Havelock Jamboree, Boots and Hearts, the Bala Cranberry Festival, the Elvis Festival, the Alliston Potato Festival, numerous concerts, sporting events, triathlons, folk, craft and music festivals.

During the winter months, Central Region is the playground for snowmobilers, snowboarders, cross country and downhill skiers at our famous destinations including the Blue Mountains in Collingwood, Snow Valley in Huronia West, Mount St. Louis-Moonstone/Horseshoe Valley near Orillia. The tourism industry is a leading employer in the Central Region, closely followed by the service industry. As each season brings in a different type of seasonal activity, members of the Central Region OPP must also adapt to those activities including the use of mountain bikes, marine, snow vehicles and off-road patrols.

Central Region has become quite attractive to the newly retired and senior population and is one of the fastest-growing population demographics because of its splendour and proximity to the GTA. In the Region, many seniors are leaving the GTA and relocating to communities within Central Region. These demographic changes within the Region influence the type and volume of OPP calls for service, as well as the need to deliver unique/specialized programs and resources to ensure vulnerable individuals are not victimized. To reduce crimes and fraud involving our seniors, Central Region OPP has implemented numerous programs to inform seniors and reduce victimization and initiate strategies to keep our communities safe.

With major 400 series highways including "Highway of Heroes" Hwy 401, Hwy 400, as well as 7 other key Provincial highways traversing through the Region, officers remain vigilant, enforcing the "Big Four" leading causes of motor vehicle collisions: impaired driving, aggressive driving, lack of seatbelt use, and distracted driving.

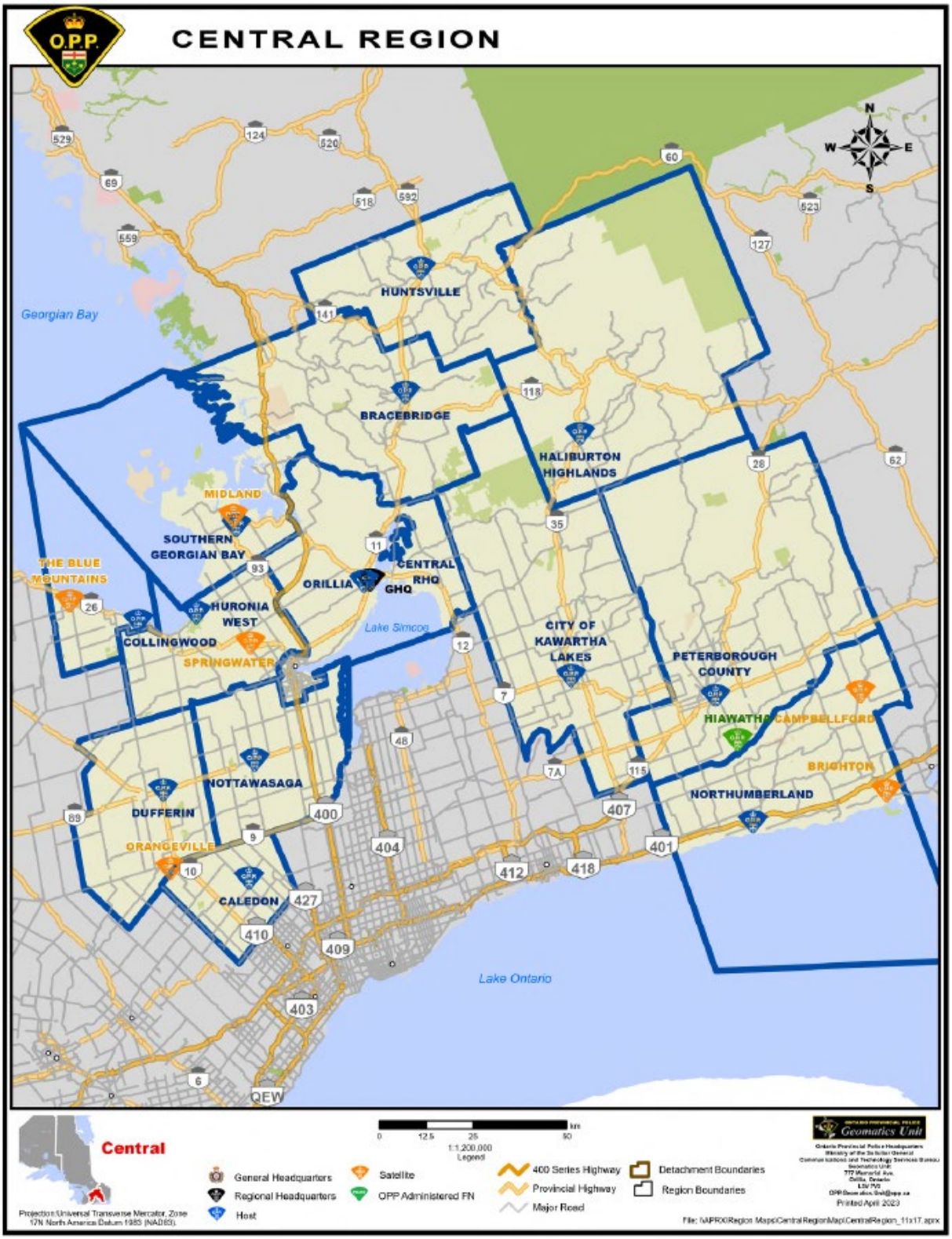
Central Region OPP also patrols the waterways that extend from Lake Ontario to Lake Huron's Georgian Bay. The main artery between these two Great Lakes is the Trent-Severn Waterway, with over 40 locks, two lift locks and the only marine railway of its kind in North America.

Central Region celebrates its diverse communities as there are seven First Nations Communities within our borders including Christian Island, Wahta, Moose Deer Point, Rama, Curve Lake, Hiawatha and Alderville.

Central Region OPP maintains strong, inclusive and respectful personal and professional relationships with our First Nations Communities and continues to support culturally appropriate policing services to our communities.

In the heart of Central Region is the Canadian Forces Base Borden (CFB), the largest Canadian Forces Training base and home of the Canadian Armed Forces Military Police Academy. Central Region OPP and CFB Borden continue to partner on initiatives and training to ensure the safety and wellbeing of our communities now and into the future.

Our RHQ Area (map)



Action Plan Commitment Summary

The OPP's action planning process ensures compliance with the Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards) filed as O. Reg. 3/99 in 1999.
Through assessment, analysis and consultation, the following areas of focus were identified as priorities for the next three years. These areas of focus are reflective of Regional issues; activities will be addressed, monitored and adjusted as needed.

Crime	Roadways, Waterways and Trails	Community Well-Being
Reduce victimization and trauma for those affected by violent crime through education and community partnerships and by utilizing a victim-centred approach.	To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions including the seasonal usage of off-road vehicles, motorized snow vehicles and vessels.	Support and optimize the Central Region Auxiliary Program for crime prevention and community engagement.
Reduce opioid drug overdoses through investigations and public education and awareness.	Increase safety on roadways through Commercial Motor Vehicle (CMV) enforcement and education.	Continued support and utilization of Mobile Crisis Response Teams (MCRT).
Reduce property crime in Central Region.	Affect change on driver behaviours responsible for injuries and deaths on roadways, waterways and trails.	Promote shift briefings to elevate leadership roles of sergeants in detachments.
Increased management of high-risk offenders.		Positively contribute to an environment that provides recognition to the public and OPP members who are involved in lifesaving events and selfless acts.
Investigative excellence within the Central Region Crime Program.		

Crime

Robbery investigations will continue to be a focus for Central Region. Violent crimes that also include robbery, are often related to the drug subculture. This could be due to drug dependency or the violent aspect of drug trafficking and can result in home invasion type calls for service. Central Region will continue to liaise and coordinate amongst detachments, specialty units and our policing partners to reduce and solve these types of crimes.

Sexual assault investigations and domestic violence response continue to be an investigative priority for Central Region OPP. Efforts will be made to reduce victimization and trauma with respect to violent crimes against persons including domestic violence. Strategies will include education, partnership development and maintenance with victim stakeholders and community services.

The opioid crisis continues to have a significant impact in Central Region resulting in increased drug overdose investigations, both fatal and non-fatal. Central Region is committed to reducing opioid and drug overdoses through conducting enhanced comprehensive investigations to identify drug traffickers, hold them accountable and ensure community safety.

Commitment	Outcomes	Actions
Reduce victimization and trauma for those affected by violent crime through education and community partnerships and by utilizing a victim centred approach.	Reduction of harm and victimization in relation to violent crime throughout Central Region and an increased support for victims.	Central Region crime members will continue to investigate violent benchmark crimes and liaise with the OPP Criminal Investigation Branch. Area Crime Supervisors will provide oversight to ensure investigative excellence. Central Region Community Street Crime Unit (CSCU) members will continue to provide enhanced investigative expertise. The Central Region Victim Response Support Unit (VRSU) will provide oversight to sexual assault investigations and develop positive relationships with community partners. Regional Abuse Issues Coordinator (RAIC) will continue to provide support to detachments by providing training and recognizing trends and issues in Intimate Partner Violence investigations to ensure victim support is provided. Central Region CSCU will continue to

		conduct enhanced investigations into opioid overdose deaths in order to prevent future deaths. Detachments will conduct compliance checks to decrease and deter the criminal activities of repeat offenders and in turn, reduce victimization.
Reduce opioid drug overdoses through investigations and public education and awareness.	Reduce harm and victimization in relation to illicit drugs throughout Central Region.	Central Region CSCU will continue to improve the safety of our communities by targeting the traffickers and organized crime groups who continue to illegally supply our communities with opioid drugs. They will also continue to partner with internal partners that include OPP detachments, analysts, and specialty units and work with external police agencies to share intelligence information, utilize existing technology, and partner in enforcement to complete local and multi-jurisdictional investigations. Media Officers will continue to ensure mainstream and social media are made aware of the successes of the CSCU program and provide education on illegal opioid and drug use.
Reduce property crime in Central Region.	Reduction of harms and victimization in relation to property crime throughout Central Region.	Central Region CSCU will target organized crime groups who continue to victimize our communities with property related crime. CSCU will partner with analysts, frontline members, OPP detachments, and external police agencies to build intelligence on patterns impacting multi-jurisdictional investigations and continue to utilize these partnerships to successfully complete investigations and draft proactive initiatives that focus on vulnerable areas within the communities.
Increased management of high-risk offenders.	Increased public safety and reduced victimization through execution of these strategies.	Rigorous management of the Offender Management and Apprehension Program (OMAP) at each detachment and regular review of outstanding arrest warrants.

		Consideration of Central Region resources to apprehend high-risk offenders. Improvements to the Regional Intelligence Unit including additional resources to locate and apprehend these offenders. Consultation with Crown Attorneys on high-risk offenders. Review of Regional Operational Analyst prolific offender report.
Investigative excellence within the Central Region Crime Program.	Completion of high-quality investigations with a victim-centred approach.	Case management of investigations in compliance with the standards/requirements of the Ontario Major Case Management System. Effective case management of sexual assaults, intimate partner violence and firearm, drug and property crimes. Creation of Central Region Fraud Unit (one year pilot) to investigate scams/frauds that affect various vulnerable community members.

Roadways, Waterways and Trails

Through targeted initiatives and education, we will address our priorities on our Roadways, Waterways and Trails to enhance the safety of the citizens of Central and all of Ontario.

Commitment	Outcomes	Actions
To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions including the seasonal usage of off-road vehicle, motorized snow vehicles and vessels.	Overall reduction of traffic collisions and complaints compared to 2022.	Continue with a focused approach to education and enforcement of driving related offences through the following activities: "All hands on-deck" - Members will be in detachment hot spot locations between the hours of 0730 - 0930 hours and 1530 - 1730 hours with emphasis on visibility of patrol in high traffic corridors, collision and traffic complaint hotspots, intersections and reduced speed zones. Enforcement through focused patrols. Local development of traffic initiatives. Development of local media strategies. One RIDE initiative per shift. Align with OACP and CACP traffic initiatives.
Increase safety on roadways through Commercial Motor Vehicle (CMV) enforcement and education.	Conduct a minimum of two 3-day CMV courses per year for our members. Each detachment to conduct two CMV inspections with MTO /partner police agencies. Leverage of social media to educate vehicle drivers on the impact of their driving behaviours and the ability of CMV operators to react.	Increase members' knowledge in enforcement of related CMV charges. Enhancing partnerships with Ministry of Transportation (MTO) and municipal agencies to conduct joint CMV inspections. Education to the public about the movement dynamics of a CMV.
Affect change on driver behaviours responsible for injuries and deaths on roadways, waterways and trails.	Proactive enforcement at detachments to target driving behaviours that are irresponsible and dangerous.	Continue to focus on the “Big Four” causal factors of fatalities, personal injury and property damage collision on roadways, waterways and trails;

	Patrol and enforce the waterways and trails increasing hours of both over 2022 levels. Educate public on motorcycle driving practices.	1. impaired driving (alcohol/drug) 2. speeding/aggressive driving 3. inattentive/distracted driving 4. lack of occupant restraint and safety equipment. Promote safe operation of Off-Road Vehicles and Marine Vessels through education and enforcement. Promote motorcycle safety and awareness through social media.

Community Well-Being

During the next three years, Central Region will prioritize a focus on; improvements and innovation to support the frontline, using our Auxiliaries to their fullest potential and providing meaningful recognition to the officers and members of the public when they're involved in selfless acts and acts of bravery.

Central Region is committed to collaborating with our community partners in developing and maintaining co-response models that focus on prevention, harm reduction and risk intervention strategies to improve the overall well-being of our communities.

Commitment	Outcomes	Actions
Support and optimize the Central Region Auxiliary Program for crime prevention and community engagement.	Improved engagement with Auxiliary members and elevation of their program to ensure members are valued and utilized to support Central Region commitments.	Creation of Auxiliary Liaison table meetings. Increased communication between Central Region Leadership and Auxiliary Leadership. Utilize Auxiliaries at major events. Support Provincial Auxiliary Day.
Continued support and utilization of Mobile Crisis Response Teams (MCRT).	Reduced repeat contacts between police and persons in mental health crisis. Improved outcomes for individuals in crisis. Receive base funding for MCRTs.	Utilize stakeholder relationships and partnerships. Support application for grant funding for integrated response to mental health calls. Partner with Community Safety Services (CSS) to leverage the expertise of Mental Health Leads.
Promote shift briefings to elevate leadership roles of sergeants in detachments.	Increased awareness and education of frontline members in investigations, major events and policy/procedures.	Continued messaging to Central Region leadership to promote changing workplace culture by supporting shift briefings.
Positively contribute to an environment that provides recognition to the public and OPP members who are involved in life saving events and selfless acts.	Recognition to persons for selfless acts and bravery.	Identify occurrences where recognition is appropriate. Receive COMM 7's from detachment and review in a timely manner. Hold annual awards ceremony.

2023-2025 CENTRAL REGION ACTION PLAN

PROGRAMS & SERVICES

Alcohol and Gaming Enforcement

Asset Forfeiture

Auxiliary Policing/Chaplaincy

Aviation/Flight Operations

Biker Enforcement

Blood Stain Analysis

Breath Analysis/Drug Recognition

Canine Search, Rescue, Tracking and Detection

Chemical, Biological, Radiological, Nuclear and Explosive Response

Child Exploitation Investigation

Civil Litigation File Coordination

Civilian Data Entry

Collision Reconstruction and Investigation

Commercial Vehicles and Dangerous Goods

Communications

Community Policing

Community Street Crime Units

Complaint Investigation

Computer-Aided Dispatch

Contraband Tobacco

Court Case Management

Crime Analysis

Crime Gun Analysis

Crime Prevention and Community Safety

Crime Stoppers

Criminal Investigation Services and Major Case Management

Crisis Negotiation

Drug Enforcement

Drug Evaluation and Classification

DNA Coordination

Emergency Management

Emergency Response

Explosives Disposal

Federal Firearms Program Delivery

Federal and Provincial Road Safety Countermeasures

Forensic and Identification Services

Fraud, Corruption, Economic/ Financial Crime Investigation

Hate Crimes/Extremism Investigation

Illegal Gaming Investigation

Incident Command

Indigenous Policing

Information Technology

Intelligence

Justice Officials and Dignitary Protection Services

Marine, Motorized Snow and Off-road Vehicle and Motorcycle Patrol

Media Relations

Missing Persons and Unidentified Bodies

Offender Transportation

Ontario Sex Offender Registry

Organized Crime Enforcement

Physical Security Services

Polygraph

Provincial Anti-Terrorism

Provincial Cybercrime Strategy

Provincial Human Trafficking Strategy

Provincial Operations Centre

Public Order

Remotely Piloted Aircraft Systems

Repeat Offender Parole Enforcement

RIDE (Reduce Impaired Driving Everywhere)

Search and Rescue

Security Assessments and Enquiries

Surveillance - Electronic and Physical

Tactical and Emergency Medical

Tactics and Rescue

Technological Crime/ Digital Evidence Forensics and Analysis

Threat Assessment

Traffic Safety

Training

Underwater Search and Recovery

United Nations Policing Missions

Urban Search and Rescue United

Nations Policing Missions

Video Forensics

Violent Crime Linkage Analysis

Victim Assistance, Support and Response

Weapons Enforcement

Witness Protection

The above list corresponds with the *Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards, O. Reg. 3/99).* The list further provides an overview of various OPP programs and services but should not be considered complete.

CONTACT THE OPP

REACH THE OPP BY PHONE

- Call 9-1-1 for emergencies
- Don't hang up, stay on the line
- Call 1-888-310-1122 for non-emergency calls
- TTY 1-888-310-1133
  (for the Deaf, Hard of Hearing and Speech Impaired)
- Know your location

SPEAK WITH AN OFFICER IN PERSON

To arrange to meet an officer at a detachment, go to www.opp.ca to use the Local Detachment Finder and follow the prompts.

PROVIDE AN ANONYMOUS TIP

- Call Crime Stoppers at 1-800-222-8477 (TIPS)
- Visit www.crimestoppers.ca

REPORT ONLINE

You now have the option to report select occurrences to police from the convenience of a computer.

Visit www.opp.ca/reporting to use the Citizen Self Reporting system. Specific incidents can be reported online at your convenience without attending a detachment or waiting for an officer.

You can use this system to report:

- Driving Complaints
- Lost/missing property
- Mischief/damage to property
- Mischief/damage to vehicle
- Stolen licence plate(s) and/or validation sticker
- Theft From vehicle
- Theft

Do not use this system if this is an emergency! If it is, call 9-1-1.

9-1-1 is for police, fire, or medical emergencies only.

Every time an accidental or hang-up 9-1-1 call is received, OPP officers are dispatched.

You may be taking police officers away from a real emergency.

#KnowWhenToCall

If you've dialed in error, stay on the line and speak with the communicator. This will eliminate the need for the emergency operator to call back. As per OPP policy, officers will still be dispatched to ensure you are safe.

ACTION PLAN

2023-2025

CENTRAL REGION

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